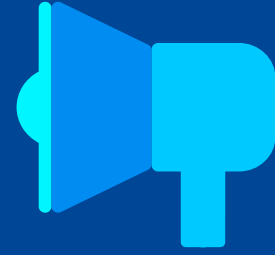


News release

BigHand continues to lead and futureproof law firm technology with enhanced partner integrations



Date: July 2019

Confirming BigHand's commitment to be the industry's most helpful technology partner, BigHand announces new additions to a growing list of technology compatibilities and integrations facilitating front-end profiling for document consistency, accuracy and efficiency.

BigHand, a supplier dedicated to helping law firms achieve improved productivity and operational excellence, shares news of their latest integrations with iManage Work 10 Optimized, OpenText DM 16, and compatibility with Microsoft Office 2019 (32 and 64-bit versions) and Microsoft Office 365.

With administrative efficiency under the spotlight, it's no surprise that law firms are turning to technology to streamline their document creation processes and reduce overhead costs. By giving firms the freedom to manage their document templates, formatting and DocID functionality in-house, all without needing expensive and time-consuming custom development, BigHand is empowering organizations to take full control of their documents with their range of tools built specifically for the legal market.

Microsoft Office 2019, 365 and Windows 10 compatible, and integrated with the latest version of OpenText DM and iManage, "Work 10 Optimized" (for cloud), BigHand Create template management enables front-end document profiling to reduce or eliminate the duplication of effort for end users. Based on pre-set identifiers, such as the template type or job role, the tool's front-end profiling feature ensures that documents are always saved and stored using the correct information, pulled directly from the DMS. By eliminating users' need to enter these details manually, firms can achieve consistency, compliance, accuracy and efficiency very easily, with minimal change to users' current processes. Additionally, with BigHand's non-destructive DocID tool, firms have greater flexibility around how their documents are stamped, including which pages include the ID footer and which specific pieces of information are pulled into this from their DMS.

Despite significant unrest in the template technology market, BigHand Create has retained its position as the preferred template management solution for law firms, with continued feature and integration enhancements, supported by award-winning service. Judyde Releford, Director of Client Solutions and Services at BigHand, has been working with the technology for over 20 years. She comments: "I attribute our success to the fact that BigHand Create is a long-standing, reliable software that's backed by a Client Services team who achieve 99% customer satisfaction month in, month out. Our clients trust that our technology not only offers the most advanced functionality, thanks to our dedicated, in-house development team, but that we're also invested in building partnerships that last and helping our users to get the most from their technology in the long term."

About BigHand Create

BigHand Create is a template management and styling solution that empowers users to generate high-quality legal documents without extensive training. BigHand Create is well respected in the legal technology market, having been recognized as the number one Macro / Template solution in the US in both the 2017 and 2018 ILTA Technology Surveys.

Through technology, insight and experience, BigHand delivers success for the future by helping law firms achieve professional productivity and operational excellence. Based out of Chicago, Eindhoven, London, Sydney, Temecula and Toronto, BigHand currently supports over 545,000 users in 3,000 global organizations. BigHand is ISO27001 certified. For more information, visit www.bighand.com or follow @BigHandNA on Twitter or BigHand North America on LinkedIn.

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